



YORKSHIRE
BALLET SEMINARS

YBS - Withdrawals and Refund Policy

Summer School:

Once the Summer School has commenced there will be no refunds for withdrawals. Reasons for withdrawals can include injury/illness, homesickness, visa applications, personal or family reasons, inter alia. **Refunds will only be issued if adequate notice is served as outlined below.**

Days before the date of attending the Residential course that notice of cancellation is received	Refund
30 or more:	90% refund of the *fees. A 10% handling fee will be retained by Yorkshire Ballet Seminars.
15 – 29:	50% refund of *fees
Less than 15:	We regret that no refund can be made

***Fees does not include the non-refundable deposit payment**

Pop Up Events:

We do not offer ticket refunds except for when the Pop Up event is sold out and the ticket can be resold.

Notice of withdrawal:

Notification of withdrawal must be put in writing (email is acceptable), after which an acknowledgement will be issued. Refunds will be based on the date of receipt of the withdrawal notification email or letter. Yorkshire Ballet Seminars takes no responsibility for non-receipt of email or postage notifications. Refunds will normally be processed within 14 days.

Insurance

Participants are advised to consider taking out insurance against withdrawal due to injury/illness or requiring medical treatment or hospitalisation; or due to personal or family reasons which might prevent them completing the course.

Approved by the Board of Trustees, May 2022

Date of next review, May 2023